



## In-Wall Switch

Models:

**ZIW-W/ZIW-B/ZIW-W1**

### User's Guide



## Instructions:

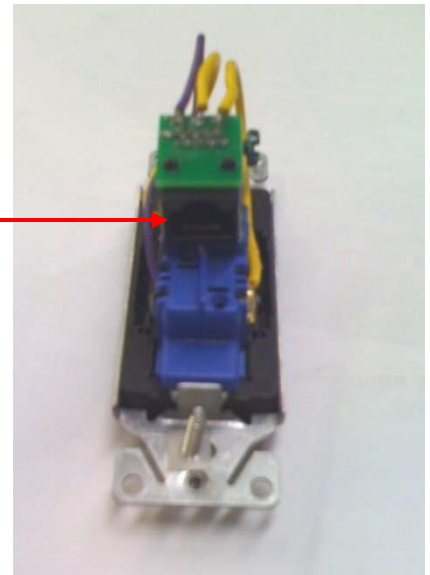
*The In-Wall Switch accessory is only compatible with Elite's electric series screens:*

1. Install the in-wall switch (cover plate not included) on the desired location of your wall.
2. Connect an Ethernet Cat-5 cable to the in-wall switch's RJ-45 port.
3. Connect the other end of the Ethernet CAT-5 cable to the RJ-45.
4. Depress the Down/Up button to operate the screen.



RJ-45 port on  
electric screen

RJ-45 port on back  
of in-wall switch



## Warranty Policy

- **Two (2) Year** parts and labor warranty from defects in workmanship from purchase date as follows (except for refurbished units as specified below).
- **Three (3) Year** parts and labor warranty from defects in workmanship for **ENR-G** (Government, Non-Profit, Educational, Military, & Religious) purchases of new product only.
- **Refurbished Units** carry a **90-DAY** parts and labor warranty.
- Each party will be responsible for one way shipping during the warranty period.
- A **RMA (Return Merchandise Authorization) number** must be issued in order to process a replacement or to authorize a return for warranty repair. Elite Screens will, at its sole option replace or repair the defective unit with a replacement \*(see exceptions below) after the defective unit or parts have been received. Once the product is received, Elite Screens will send out a replacement \*unit to the customer by ground service (subject to inventory availability).
- **Do Not Return Any Unauthorized Items to Elite Screens, as they will be refused and returned at your expense. The RMA Number must be included on the outside label of your shipping box. Our warehouse is not authorized to accept returns without an RMA number on the shipping label.**
- **RMA Numbers are valid for 45 days from the date issued.**
- **Missing Parts** must be reported within 7 days of receipt. If reported after 7 days, the customer will be responsible for shipping and handling fees. If reported after 30 days of receipt, the customer will be responsible for cost of parts and shipping & handling fees.

\*A New or refurbished replacement will be send out to the customer depending on the type of purchase (new or refurbished) and based on stock availability.

### North America only U.S. and Canada

For Warranty and Service requests, please submit an RMA/Service Form at:

[www.elitescreens.com/warrantysupportform](http://www.elitescreens.com/warrantysupportform)

Please visit this link for full Warranty information:

[www.elitescreens.com/warranty](http://www.elitescreens.com/warranty)

For Customer Service and Technical questions, please contact Elite Screens at:

Telephone: (877) 511-1211

[service@elitescreens.com](mailto:service@elitescreens.com)

Fax: (562) 926-8433

[techsupport@elitescreens.com](mailto:techsupport@elitescreens.com)

**REMEMBER TO REGISTER YOUR PRODUCT AT:**

[www.elitescreens.com](http://www.elitescreens.com)